

Dear Dr. Gebicke-Haerter,

Thank you for applying to BPG Certificate Program of Filipodia Publishing for our social outsourcing of editing service. Evaluation of your manuscript by our expert editor in your field has indicated that **Line Editing Certificate RUSH service** is appropriate for your manuscript (FP code: **FP4065**). The word count for editing is **8457** (12378 total words minus 3971 words in the references plus 50 estimated words for "Core Tip") and the cost will be **\$709.47**. Please notice that WJP requires that "Core Tip" has been written and PMID numbers have been provided for all references.

The contract with specific price quote is attached. Would you please confirm the highlighted information in the contract? If you agree with the terms and conditions, would you please sign the document (electronically or by hand and then scanned) and return the full contract (with both pages) to bpg@filipodia.com after submitting your payment in full through our payment processing system?

If there are any questions or concerns, please do not hesitate to contact us. Thank you!

Kind regards,
Bikun

Filipodia Publishing, LLC
Experts in Scientific & Medical Communications

+1.505.903.6116
www.filipodia.com

And after my protest about the charge of payment, they answered :

Dear Dr. Gebicke-Haerter,

Thank you for your prompt reply! But I am a little bit confused about what do you mean by the \$100? Do you mean the \$25 evaluation fee? That is non-refundable but will be applied towards your bill upon acceptance of service, will cover the expert editor assessment and Certificate Service department administrative processing to ensure completeness of required BPG content.

Your paper is written well and only needs our Line Editing Certificate RUSH service. Our Line Editing service includes all the aspects of copy-editing (correction of grammar, spelling, punctuation and style of presentation) along with corrections for word choice, consistency of presentation, and accuracy of topical presentation.

Our evaluation process is carried out by our staff selecting editors among the experts in your field as well as your manuscript (i.e. extensively trained in and experienced with the precise topical and style requirements for the BPG journal you are submitting to). The editors who fit the particular conditions for your article are then retained to fully read your entire manuscript and determine the level of editing that will be required to bring it up to the Grade A quality that BPG expects. They chose between line, content and in-depth content (please see our descriptions of the service types at: <http://www.filipodia.com/#!/editing/c14v1>), and report their assessment

That being said, your manuscript was completely read and carefully considered for the extent of editing it will require. We have several levels of editing service, ranging from line < content < in-depth content, in which the extent of work that is required by the editor increases. Your paper was relatively well-written from a content standpoint, and therefore only requires our lowest level of editing: line editing (along with the additional Certificate Service work that BPG requires of us to ensure that your paper meets the standards that they have set forth and which we must adhere to).

Line editing resolves all problems in English grammar, spelling, punctuation and syntax, as well as word choice, consistency and accuracy throughout the manuscript. Our prices are within range of the industry standard, and lower than many (again, for each level of editing service). The Certificate Service is provided by our highest level expert editors (all of whom are MDs and/or PhDs active in their own research field, with high impact factor publications of their own, and who are still actively publishing their own research); the Certificate Service team members are selectively chosen from our entire editorial team (only 10% or less are chosen) and trained specifically in the extensive particular details of BPGs journal-specific (both formatting as well as content) style. Your cost is actually quite low, since you are requiring only line editing certificate service (the cost for content and in-depth content is much higher), but was increased by the 20% up-charge that is necessitated for the Rush service you have requested.

I hope this helps to explain the reasoning behind the cost quote that you received. Please remember that you are employing a professional science/medicine editor who not only has decades of experience in science communications, writing in particular, but also decades of very prestigious education from the top institutions in the USA and abroad (including beyond the MD and PhD, beyond residency and post doctoral training) who is a current researcher with their own extensive and high impact publications. We do not employ as editors undergrads or laboratory technicians, as many of our competitors do, nor do we ever employ editors who do not have their own extensive and impressive publication list, again as is very common in this industry.

I am still unsure of the \$100 fee that you are citing. Could you please help me to understand what you are referring to? The only fee so far has been the \$25 evaluation fee, which will be applied towards your editing bill (i.e. cost quote) once you commit to service and pay the bill. We do not charge any \$100 fee. I apologize for the confusion and am looking forward to your kind explanation so that I may address all of your concerns accurately and promptly.

Kind regards,
Jennifer

Dr. Jennifer C van Velkinburgh
President and Chief Editor & Writer

Filipodia Publishing, LLC
Experts in Scientific & Medical Communications

My most recent comment to Jennifer :

Dear Jennifer,
I just payed EUR 100.- to your account via PayPal.
Please, return me the MS with your corrections within shortly.
I got one more week from the Journal to resubmit the final version.
There is no more time to loose.
Thanks for your help,
with kind regards,
Peter Gebicke-Haerter

And Jennifers answer :

Montag, 28. Dezember 2015 18:51

Dear Dr. Gebicke-Haerter,
Thank you. We will need the full payment of \$709.47 in USD before the work can be started; the conversion of EUR 100 is only 109 USD. I will keep an eye out for the payment and start the work as soon as it arrives.
Kind regards,
Jennifer

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And finally :

Montag, 28. Dezember 2015 19:13

Dear Dr. Gebicke-Haerter,
I wanted to let you know also that I am not seeing any posting of funds in our Paypal account. You may want to verify that your submission went through, or call Paypal and find out why the funds did not transfer (they cannot talk to us about an originating account, only our receiving account which has nothing submitted for that amount EUR 100).
Thank you,
Jennifer

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That means, their PayPal system is not working.
When I sent the money, I got the message, that the money has been transferred.