



Baishideng Publishing Group Co., Limited

Flat C, 23/F., Lucky Plaza,
315-321 Lockhart Road,
Wan Chai, Hong Kong, China

BAISHIDENG PUBLISHING GROUP CO., LIMITED COPYRIGHT ASSIGNMENT

Name of Journal: *World Journal of Clinical Urology*

ESPS Manuscript NO: 4431

Title: How to improve a urology outpatient service? A prospective survey of patient satisfaction using the modified SWOPS questionnaire

All Authors' Full Name (typed): Szilveszter Lukacs, Benjamin Tschobotko, Guarav Mukerji, Justin Vale, Evangelos Mazaris

We can state that:

- 1 The manuscript is not simultaneously being considered by other journals.
- 2 The manuscript has no redundant publication, plagiarism, data fabrication or falsification.
- 3 There is no conflict of interest in the paper.
- 4 No experiments were done in with the use of animals and human subjects.
- 5 The material contained in this manuscript is original, except when appropriately referenced to other sources, and that written permission has been granted by any existing copyright holders.
- 6 We agree to transfer to Baishideng Publishing Group Co., Limited all rights of the manuscript, including: (1) all copyright ownership in all print and electronic formats; (2) the right to grant permission to republish or reprint the stated material in whole or in part, with or without a fee; (3) the right to print copies for free distribution or sale; and (4) the right to republish the stated material in a collection of articles or in any other format. Articles published by this publisher are distributed under the terms of the Creative Commons Attribution Non-commercial License, which permits use, distribution, and reproduction in any medium, provided the original work is properly cited, the use is non commercial and is otherwise in compliance with the license.
- 7 There are no grammar, syntax, spelling, punctuation or logic errors.
- 8 One table is contained in the manuscript.
- 9 The references are numbered in the order they appear in the text.

1st Author

Last Name: Lukacs



Baishideng Publishing Group Co., Limited

Flat C, 23/F., Lucky Plaza,
315-321 Lockhart Road,
Wan Chai, Hong Kong, China

First Name (all in abbreviation): S

Signature:

Date: 17/09/2013

2nd Author

Last Name: Tschobotko

First Name (all in abbreviation): B

Signature:

Date: 17/09/2013

3rd Author

Last Name: Mukerji

First Name (all in abbreviation): Gaurav

Signature:

Date: 17/09/2013

4th Author

Last Name: Vale

First Name (all in abbreviation): J

Signature:

Date: 17/09/2013

5th Author

Last Name: Mazaris



Baishideng Publishing Group Co., Limited

Flat C, 23/F., Lucky Plaza,
315-321 Lockhart Road,
Wan Chai, Hong Kong, China

First Name (all in abbreviation): E

Signature:

Date: 17/09/2013