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Implementation of a Virtual Multicenter Gastrointestinal Tumor to Reduce Cancer

Disparities Board in Argentina

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#### Abstract

Given the increasing complexity of cancer care, multidisciplinary tumor boards have become essential in daily clinical oncology practice. The Project ECHO initiative developed an innovative telementoring model using a "hub and spoke" design consisting of a team of experts (hub) that offers a full service to multiple participants (the spokes) during regularly scheduled sessions discussing patients' clinical cases. The Alexander Fleming Cancer Institute in Buenos Aires was the first hub in Latin America to implement Project ECHO for gastrointestinal tumors. In our 3-year experience, 80 patients from 37 centers were evaluated within Project ECHO, and a range of three to five cases was discussed in each meeting. From our perspective, the impact of this novel approach was a remarkable strategy to reduce care disparities by equalizing access to high-quality medical knowledge in a multidisciplinary environment for medical discussions. Additionally, it was shown a cost-effectiveness impact directly on the patients and the local health system, since relevant costs were saved after unnecessary treatments, studies, and travel expenses were avoided.

**Key Words:** Tumor Board; Virtual; Gastrointestinal; Cancer Disparities; Oncology; ECHO project

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**Core Tip:** Tumor boards have existed for the last 50 years, and at present time, represent an essential strategy in daily clinical oncology practice. We reported our positive experience and perspective with a novel approach of multidisciplinary virtual tumor boards using an innovative telementoring model called Project ECHO. This first

experience in Latin America for gastrointestinal tumors has shown to reduce care disparities by equalizing access to high-quality medical knowledge in a context of a multidisciplinary environment for medical discussions.

#### INTRODUCTION

During recent decades, cancer care has become increasingly complex mainly due to the personalized approach for every single patient. Each patient requires a careful assessment, which often involves a multidisciplinary effort and experienced physicians. However, many countries experience the centralization of tertiary referral cancer units in the most populated cities. In many urban centers in Argentina, medical oncologists provide care for patients with multiple types of cancer which challenges practitioners to stay current with the evidence that is necessary to deliver high-quality care. However, given the increasing knowledge of cancer, and the observed trend of subspecialization among oncologists, tumor boards (TBs) have become a widely accepted and successful strategy to promote discussion and evidence-based decisions in a scenario with unequal health access(1,2).

A tumor board is a multidisciplinary treatment planning approach in which health professionals with different specialties review and discuss the diagnosis and treatment strategies using an integrative approach(3). In the past few years, TBs have incorporated virtual modalities to make them accessible in remote locations, promoting timely diagnostic and treatment planning for patients in different regions and socioeconomic settings.

In this context, Project ECHO (Extension for Community Healthcare Outcomes)+ACY-nbsp+ADsAPA-br /+AD4-created by Dr. Sanjeev Arora in 2003 in New Mexico, EEUU, uses video conferencing technology to discuss cases and treat rural cases of hepatitis-C(4). It aims to reduce health disparities by allowing clinicians to share current medical knowledge in underserved and remote areas to cooperate with the care of patients with hepatitis C through innovative telementoring. The ECHO model uses a hub-and-spoke, knowledge-sharing approach where expert teams lead virtual meetings, amplifying the

capacity for providers to deliver best-in-practice care to underserved areas in their communities (Figure 1)(5). This +ACI-hub and spoke+ACI- design consists of a model that arranges a network consisting of a team of experts (the hub) that offers a full service to multiple participants (the spokes) during regularly scheduled sessions where patients with clinical cases that need a more accurate treatment are discussed(6,7). The use of this design also provides the capability to facilitate clinical mentoring and the implementation of regular educational sessions for medical training. Thus, the ECHO approach represents a completely different model than +ACY-ldquo+ADs-telemedicine+ACY-rdquo+ADs-, wherein a specialist assumes the care of a patient in a typical consultation by using remote technology.+ACY-nbsp+ADsAPA-/p+AD4-

+ADw-p+AD4-Currently, over 373 academic centers serve as ECHO hubs for multiple severe medical conditions, such as infectious diseases, rheumatologic diseases, chronic pain, addiction, HIV, diabetes, complex multisystem diseases, and cancer(8,9).+ACY-nbsp+ADsAPA-/p+AD4-

+ADw-p+AD4-Multidisciplinary virtual TBs represent an opportunity to reduce the existing care disparities by information equality. Under this premise, the Alexander Fleming Cancer Institute in Buenos Aires was the first hub in Latin America to implement Project ECHO for gastrointestinal tumors. Since December 2017, monthly virtual meetings (an hour and a half long) using videoconferencing software have been performed to discuss cases of gastrointestinal cancer. The participating physicians had primary practices in academic and community general hospitals in at least 8 provinces of Argentina. The central hub staff was composed of surgeons, radiotherapists, imaging specialists, pathologists, genetic counselors, gastroenterologists, and medical oncologists, specifically dedicated to gastrointestinal cancer care. The modality included a case-based discussion followed by a moderated discussion with a final medical recommendation, taking into account local available resources into account. The first 15 minutes of each meeting were dedicated to an educational lecture.

In our 3-year experience, 80 patients were evaluated within the Project ECHO, and a range of three to five cases was discussed in each meeting (Table 1). During the first two

years, 15 health centers regularly participated in the virtual meetings. Notably, exponential growth was observed concurrently with the COVID-19 quarantine. Since June 2020, professionals from an average of 37 centers have habitually participated in these monthly meetings. Of note, each participating institution decided and proposed to the expert hub team the most relevant clinical cases that required a multidisciplinary discussion to the expert hub team. The median time from the first oncology visit until the ECHO referral was 16 days (range 12-19).

Most patients included in the program were diagnosed with colorectal cancer (+ADwi+AD4-n+ADw-/i+AD4- +AD0- 43, 53.75+ACU-), followed by neuroendocrine (+ADwi+AD4-n+ADw-/i+AD4- +AD0- 14, 17.5+ACU-), esophagogastric (+ADw-i+AD4n+ADw-/i+AD4- +AD0- 12, 15+ACU-), biliodigestive (+ADw-i+AD4-n+ADw-/i+AD4-+AD0- 7, 8.75+ACU-), anal (+ADw-i+AD4-n+ADw-/i+AD4- +AD0- 3, 3.75+ACU-) and appendix (+ADw-i+AD4-n+ADw-/i+AD4- +AD0- 1, 1.25+ACU-) tumors. Most patients had advanced disease at the time of presentation to the TB (+ADw-i+AD4-n+ADw-/i+AD4- +AD0- 28, 40+ACU-). Case discussions included systemic treatment for the advanced scenario, surgical approaches, and adjuvant decisions. Of note, the suggested strategies were mostly managed at local places (+ADw-i+AD4-n+ADw-/i+AD4- +AD0-60, 75+ACU-)+ADs- other patients were referred to the Alexander Fleming Cancer Institute or tertiary health care centers (+ADw-i+AD4-n+ADw-/i+AD4- +AD0- 8, 10+ACU-) for surgery or chemotherapy (+ADw-i+AD4-n+ADw-/i+AD4- +AD0- 10, 12.5+ACU-) and a minority of cases were referred for radiotherapy (+ADw-i+AD4n+ADw-/i+AD4- +AD0- 2.5+ACU-). Notably, during the COVID-19 pandemic period, only 6+ACU- of the patients were suggested to receive centralized treatment at a tertiary center. In addition, participant satisfaction was evaluated by a centralized digital survey provided to 30 professionals, showing the highest level of satisfaction in 25 (83+ACU-) participants.

Tumor boards have existed for the last 50 years and have been proven to improve medical training and, in the long run, patient care(10). Under current conditions, Project ECHO emerges as a collaborative and integrative networking environment for cancer

management in remote locations. The impact of novel virtual TB approaches in Argentina is a remarkable strategy to reduce care disparities by equalizing access to a multidisciplinary environment for medical discussions. Furthermore, these models have proven to be consistently cost-effective. Available evidence has highlighted that relevant cost were saved after unnecessary treatments, studies, and travel expenses were avoided. The latter is particularly relevant, considering the vast extensions of Argentina(11-14). As a typical example, a patient with a specific gastrointestinal tumor who would need to travel and have a consultation at a reference cancer center in Argentina would have to spend approximately 500 USD regardless of the study and treatment. Additionally, in terms of saving time, this strategy could normally take approximately three more weeks to delaying the treatment plan decision in Argentina. This experience has led us to address some important factors that should be improved upon the future. Internet access, low-quality video-conferencing devices, and protected time availability are some of the key areas to expand in the future. The participation of professionals with nononcology medical specialties should also be promoted to facilitate a comprehensive discussion of the multiple dimensions that are involved in cancer care.

One of the potential limitations of the virtual TB approaches could be the lack of complete information on the clinical case for a proper and personalized clinical decision-making, given that the medical opinions of the board are based on the case presentation and not on the direct evaluation of the patient. Additionally, monthly meetings may not meet the demand, mainly in situations when a medical decision is urgent. Although limited, our experience was extremely positive. We are convinced that this strong professional network also creates a unique opportunity to promote national evidence-based recommendations, academic collaborations, and clinical cancer research, as well as continuing medical education programs.

### **CONCLUSION**

In our view, multidisciplinary virtual experiences, such as the ECHO Project, should be carefully addressed by health care decision-makers given their popularity, and their demonstrated cost-effectiveness. Many of the evaluated barriers require government participation to improve budget and technology access in health care facilities. The COVID-19 pandemic has led to a tremendous need to incorporate modern technology into different work scenarios. Under these circumstances, the implementation of virtual educational and medical activities may be one of the key elements that cannot be excluded in the design and execution of National Cancer Control Programs.

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