

Thank you for your e-mail. Here are my responses to the reviewers' comments.

Comment 1: The manuscript requires a minor language editing. Some minor language polishing should be corrected.

Response: We have done language editing.

Comment 2: Please add the Unit of time for Table 1 "Consultation wait time" .

Response: Yes, it has been added.

Comment 3: Are the column of "Very satisfied" , "Satisfied" , "General" , "Dissatisfied" , "Very dissatisfied" in tables the number of the patients?

Response: Yes, we have added the notes under the tables.